

**ARTHRITIS SA HYDROTHERAPY**  
**DIRECT DEBIT SERVICE AGREEMENT**



**CUSTOMER DETAILS. PLEASE COMPLETE ALL SECTIONS**

<b>Business: Arthritis Foundation of South Australia (Arthritis SA) ABN/ACN: 53 784 654 861</b>		
<b>Cust: Ref #:</b> <i>(This can be obtained from Arthritis SA)</i>		
<b>Given Name</b>	<b>Surname:</b>	
<b>Address:</b>		
<b>Suburb:</b>	<b>State:</b>	<b>Postcode:</b>
<b>Telephone: (mobile)</b>	<b>(home)</b>	
<b>Email:</b>		

**PAYMENT AGREEMENT**

**Weekly debits commencing on the:** ..... / ..... / ..... **Debit amount of:** \$.....

**Duration:**  6-weeks (Hydro Move)  12-weeks (Hydro Fit)  Continue regular debits until further notice

**CREDIT/ DEBIT CARD DETAILS FOR DIRECT DEBIT PAYMENT**

<b>Name on Card:</b> <i>(as it appears on your card)</i>
<b>Card No.:</b>
<b>Expiry Date:</b>
<b>CVC No (3 digits on back of card):</b>

I/We authorise Stripe Payments Australia Pty Ltd (CAN 160 180 343, Direct Debit User ID number 507156, "Stripe") to debit my account through the Bulk Electronic Clearing System (BECS) in the event that the net activity in your Stripe account on any day is negative or for any other reason relating to the Stripe Services. You certify that you are either an account holder or an authorised signatory on the account.

By signing this form, I .....confirm that I have been offered the Arthritis SA Hydrotherapy Disclaimer and Consent form and have had the opportunity to read and understand the conditions of my enrolment into the hydrotherapy program and Stripe will direct debit my account weekly for the duration of my enrolment in the hydrotherapy program.

**Authorising signature:** ..... **Date:** ..... / ..... / .....

## DIRECT DEBIT SERVICING AGREEMENT

1. By agreeing to the Direct Debit Request you authorize Stripe to arrange for funds to be debited from your nominated financial institution account (the “nominated account”).
2. Stripe will give you at least 14 days’ notice in writing of any changes to the terms of the drawing arrangements.
3. Stripe will keep information relating to your nominated account confidential in accordance with [Stripe’s Privacy Policy](#), except where required for the purposes of conducting direct debits with your financial institution. Your personal information will be transferred by Stripe to the United States. If you do not want to provide your personal information to Stripe in connection with the Direct Debit Request, Stripe will not be able to debit your nominated account.
4. Where the due date is not a business day Stripe will draw from your nominated financial institution account on the next business day.
5. It is your responsibility to:
  - a. Ensure that your nominated account can accept BECS direct debits;
  - b. Ensure that there are sufficient clear funds available in the nominated account to meet each drawing on the due date;
  - c. Advise Stripe immediately if the nominated account is transferred or closed or your account details change;
  - d. Arrange a suitable payment method if Stripe cancels the debit arrangements;
  - e. Ensure that all authorized signatories nominated on the financial institution account to be debited authorize the Direct Debit Request.
6. Subject to the terms and conditions of your nominated financial institution account, you may alter the drawing arrangements. Such advice should be received by Stripe at least 7 business days prior to the drawing date for any of the following:
  - a. Changing your nominated account number;
  - b. Deferring a debit;
  - c. Altering a Direct Debit Request schedule;
  - d. Cancelling the drawings completely.

If you require further information, please contact Stripe. Alternatively, you can also contact your financial institution.

7. If you believe that there has been an error in debiting your account, you should notify Stripe as soon as possible. Stripe will notify you in writing of its determination and the amount of any adjustment that will be made to your nominated account (if any). Stripe will arrange for your financial institution to adjust your nominated account by the applicable amount (if any). Alternatively, you can also contact your financial institution.
8. The details of your drawing arrangements are contained in the Direct Debit Request.
9. Stripe reserves the right to cancel the drawing arrangements if three consecutive drawings are dishonoured by your financial institution, and to arrange with you an alternative payment method. Please refer to the terms and conditions of your nominated financial institution account to see whether dishonour fees apply. Stripe may charge additional dishonour fees in accordance with your Stripe Services Agreement.